	EMGRISA	-
	PRINCIPLES AND OBJECTIVES OF CORPORATE SOCIAL RESPONSABILITY	REV.03


PRINCIPLES OF CORPORATE SOCIAL RESPONSABILITY

- **Human rights.** As EMGRISA forms part of society, establishes as an unavoidable obligation for the respect for human rights and will promote this wherever in our sphere of influence.
- **Accountability.** EMGRISA assumes the commitment to inform about the truthful situation of its financial statements, its affects to the environment and its social impact.
- **Transparency in management.** EMGRISA, as a public company, is aware of the constant demand for information from its stakeholders, and as a result of the need to give adequate answers to these demands.
- **Encompassing the inclusion of diverse parties.** EMGRISA, as a nexus between the needs, expectations, satisfaction and fulfillment of the stakeholders, believes that all aspects (social, economic and environmental) and the participation of diverse parties form the basic elements in the input for decision-making.
- **Prevention and precaution.** EMGRISA, as a potential generator of social impacts, develops and promotes risk analyses as an unavoidable phase of the decision-making process.
- **Commitment to legality.** EMGRISA, as an operator in regulated environments, is under the obligation to comply with laws and regulations, sometimes above and beyond the established legal framework.
- **Good management and business ethics.** EMGRISA, and especially management are the focus of being exemplary, assuming the responsibility to manage the organisation through the exercise of good governance and upon the basis of adequate business ethics.
- **Leadership.** EMGRISA, especially of those in charge, considers it essential the involvement of the whole organization in the fulfillment of its principles and achievement of objectives, and to that end it is essential to maintain an adequate internal environment.
- **Continual improvement.** EMGRISA, as an operator in free markets, it is aware of the importance of maintaining an effective and efficient business, with the permanent aim of continuous improvement, essential to ensure short-term results and viability in the medium and long term.

OBJECTIVES OF CORPORATE SOCIAL RESPONSABILITY

- **Human rights:** Comply and help to comply, within our sphere of influence, with the Declaration of Human Rights published by the United Nations Organization.
- **Accountability:** To truthfully report to all interested parties about obtained results.
- **Transparency in management.** Satisfy the need for information regarding the direction and the management of the organization.
- **Encompassing the inclusion of diverse parties.** Incorporate diverse interested parties in the decision-making process including social, economic and environmental aspects.
- **Prevention and precaution.** Analyse and evaluate the risks involved in the decision-making process.
- **Commitment to legality.** Comply and help to comply, within our sphere of influence, current legal obligations, acquired compromises and defined internal requirements.
- **Good management and business ethics.** Comply and help to comply, within our sphere of influence, with the principals of good management acquired by the organisation.

Mariano Martínez Cepa. General Director of EMGRISA. 9th of February 2016

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- **Leadership.** Aim to get the involvement of all staff in the achievement of the objectives defined by the organization.
- **Continual improvement.** Establish improvement as an inherent characteristic in the management of social responsibility in the organisation.